



Phone: 704 765 5104 / website: [www.soaringeagle.com](http://www.soaringeagle.com)

The quality of the service provided by Soaring Eagle Tours is what sets us apart; it is the essence of our company. It is therefore critical that we evaluate our performance at each event and refine our systems and policies on a continuing basis. Your responses to the following survey will help us toward this end.

**Client: World Scout Bureau**

**Type of Event: 13 World Scout Youth Forum Planning Team meeting**

**Location / Venue: Charlotte City / The Summit Bechtel Reserve**

**Date: 3-7 June 2015**

Please shade the most appropriate space below and answer all questions.

In considering the overall direction of the company's marketing effort, how would you rate:

**Doing Business With Soaring Eagle Tours**

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
S.E.T. team shared a positive and winning attitude	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is effective communications between your company and the S.E.T. staff	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
S.E.T. listened to and understood and implemented your organizations event needs	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Soaring Eagle Tours.....Taking Scouting Tours to New Heights*

S.E.T. aligned adequate support of your event.

**How effective would you judge...**

	Very Effective	Effective	Neutral	Ineffective	N/A
Our transportation	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our attention to detail in selecting a proper event location and or tour package	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our selection of your hotel accommodations	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our allotted time of event creation to implementation	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**FINAL EVALUATION OF THIS EVENT:**

*What did you like the most about your event?*

*The team smile and friendly attitude*

*How could the event have been improved?*

*Hard to find something to improve.*

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